

2026 PIPELINE EMERGENCY QUICK REFERENCE GUIDE - NDPA

EMERGENCY CONTACT LIST

Company Name	Emergency Number
Alliance Pipeline.....	1-800-884-8811
Archer Daniels Midland of Illinois.....	1-800-620-1748
Argent Midstream Solutions, LLC.....	1-701-664-3035
Bridger Pipeline LLC.....	1-866-305-3741
Caliber Midstream.....	1-866-535-2522
Cenex Pipeline, LLC.....	1-800-421-4122
Continental Resources, LLC.....	1-855-258-9601
Crestwood Midstream Partners (Natural Gas).....	1-800-375-5702
Crestwood Midstream Partners (Natural Gas Liquids).....	1-877-839-7473
Crestwood Midstream Partners (Crude).....	1-800-753-5531
Dakota Access Pipeline.....	1-800-753-5531
Dakota Gasification Company.....	1-866-747-3546
Dakota Natural Gas, LLC.....	1-888-933-9743
Denbury Inc.....	1-888-651-7647
Devon Energy.....	1-800-361-3377
Enable Midstream - Bakken Crude Services.....	1-800-753-5531
Enbridge Energy Company, Inc. / North Dakota Pipeline Company LLC.....	1-800-858-5253
EOG Resources, Inc.....	1-866-994-4755
Harvest Midstream Company.....	1-713-289-2921
Hess Corporation.....	1-800-406-1697
Kinder Morgan Double H.....	1-877-977-2078
Montana Dakota Utilities Company.....	1-800-638-3278
MPLX - Andeavor Field Services LLC.....	1-800-725-1514
or.....	1-866-283-7676
Nesson Gathering System LLC.....	1-701-664-3139
NuStar Pipeline Operating Partnership L.P.....	1-800-759-0033
Pecan Pipeline.....	1-866-899-2626
Pembina ASM.....	1-800-360-4706
Pembina Cochin LLC.....	1-800-360-4706
Petro - Hunt, LLC.....	1-701-863-6500
Plains Pipeline, L.P.....	1-800-708-5071
Savage.....	1-701-774-9316
Summit Midstream Partners, LP.....	1-888-643-7929
Targa Resources Inc. (Crude).....	1-866-957-3133
Targa Resources Inc. (Gas).....	1-800-722-7098
Vantage Pipeline US LP.....	1-800-360-4706
Viking Gas Transmission Company.....	1-888-417-6275
WBI Energy Transmission.....	1-888-859-7291
Xcel Energy.....	1-800-895-2999

To learn more about your local pipeline operators, please visit <https://ndpa.pipelineawareness.org/>

Note: The above numbers are for emergency situations. Additional pipeline operators/companies may exist in your area. Visit the National Pipeline Mapping System at www.npms.phmsa.dot.gov for transmission companies not listed above.

One-Call System

Phone Number

North Dakota One Call

1-800-795-0555 or 811

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INCIDENT RESPONSE

- Always approach from upwind/park vehicle a safe distance away/if vehicle stalls – DO NOT attempt to restart
- Gather information/establish incident command/identify command structure
- Initiate communications with pipeline/gas company representative ASAP
- Control/deny entry: vehicle, boat, train, aircraft, foot traffic, media – refer all media questions to pipeline/gas representatives

RISK CONSIDERATIONS

- Type/volume/pressure/location/geography of product
- Environmental factors – wind, fog, temperature, humidity
- Sight, sound, smell – indicators vary depending on product
- Black, dark brown or clear liquids/dirt blowing into air/peculiar odors/dead insects around gas line/dead vegetation
- Rainbow sheen on the water/mud or water bubbling up/frozen area on ground/frozen area around gas meter
- Other utility emergencies

PIPELINE MARKERS

The U.S. Department of Transportation (DOT) requires the use of signs to indicate the location of underground pipelines. Markers like these are located on road, railroad, and navigable waterway crossings. Markers are also posted along the pipeline right-of-way. Markers may not be located directly over the pipeline it marks.

The markers display:

- The product transported
- The name of the pipeline operator
- The operator's emergency number



PRODUCT HAZARDS AND CHARACTERISTICS

Petroleum (flow rate can be hundreds of thousands of gallons per hour) **TYPE 1**

- Flammable range may be found anywhere within the hot zone
- H2S can be a by-product of crude oil

Type 1 Products	Flash Point	Ignition Temperature
Gasoline	- 45 °F	600 °F
Jet Fuel	100 °F	410 °F
Kerosene	120 °F	425 °F
Diesel Fuel	155 °F	varies
Crude Oil	25 °F	varies

Natural Gas (flow rate can be hundreds of thousands of cubic feet per hour) **TYPE 2**

- Flammable range may be found anywhere within the hot zone between 4% and 15%
- Rises and dissipates relatively quickly
- H2S can be a by-product of natural gas – PPM = PARTS PER MILLION
 - 0.02 PPM Odor threshold
 - 10.0 PPM Eye irritation
 - 100 PPM Headache, dizziness, coughing, vomiting
 - 200-300 PPM Respiratory inflammation within 1 hour of exposure
 - 500-700 PPM Loss of consciousness/possible death in 30-60 min.
 - 700-900 PPM Rapid loss of consciousness; death possible
 - Over 1000 PPM Unconsciousness in seconds; death in minutes

- Incomplete combustion of natural gas may release carbon monoxide
- Storage facilities may be present around populated areas/ can be depleted production facilities or underground caverns
- Gas travel may be outside the containment vessel along the natural space between the pipe and soil
- Lower/Upper Explosive Limit depends on characteristics of gas (SDS)

Propane, Butane and Other Similar Products - **TYPE 3** (*e.g. Carbon Dioxide / Anhydrous Ammonia)

- Flammable range may be found anywhere within the hot zone
- Products cool rapidly to sub-zero temperatures once outside the containment vessel
- Vapor clouds may be white or clear

Type 3 Products	Flash Point	Ignition Temperature
Propane	- 150 °F	920-1120 °F
Butane	- 60 °F	725-850 °F
Anhydrous Ammonia	- 51 °F	1204-1560 °F

* Caustic - Can freeze/burn skin

* Expands Rapidly

* Liquid to a fog gas state!

